



Position: Director of Community

Location: New York City / Palo Alto / Remote candidate considered

How to apply: Simply email your applications. Please include resume or LinkedIn profile.

The Symphony Software Foundation is a non-profit organization building an Open Source community and development ecosystem to foster innovation in Financial Services. Our Community leverages the Symphony platform and other open source platforms / open standards to drive efficient inter-firm collaboration in the industry.

JOB DESCRIPTION

We are seeking an exceptional Community leader to grow the volume, engagement and value of our Community, encouraging strategic adoption of Open Source in Financial Services. This role reports to the Executive Director.

As our first Director of Community, you will be leading the Community and owning the global brand of the Symphony Software Foundation, to attract new Contributors and new Member organizations. You will build and own strategy, outreach and messaging for Member organizations and Community-at-large. You will lead online programs and community-building field efforts to ensure a thriving global engagement for our Community. You will build models, metrics of success and growth strategies, ensuring long-term success and growth of our Community.

This is an amazing opportunity for an individual seeking to be the public face of our Foundation. You will play a key role in revolutionizing how Financial Services and other regulated industries can collaborate. It's a great challenge, we know. But that's why we are seeking passionate minds with a deep understanding on how to leverage Open Source as engine of innovation.

We look forward to hearing from you!

RESPONSIBILITIES

Developer Engagement

- Support CEO and VP of Technology in the definition of community engagement strategy
- Stimulate advocacy, oversee production and deliver Community engagement material
- Nurture and reward new and existing contributors to drive increased contributions and responsibilities in our OSS projects
- Develop programs and material to facilitate contribution on-ramp
- Represent the Foundation at conferences, organize / deliver Meetups

Community Marketing

- Create programs and launches to increase Foundation brand awareness for developers and decision makers in our ecosystem
- Manage and optimize marketing budget across community engagement, advertising, content marketing, events, etc
- Own Marketing systems and web properties
- Project manage external agencies and freelancers (PR, design, event planning, etc) on the execution of relevant Community projects for the Foundation

Membership Programs

- Support VP of Technology in growing value members realize from the Foundation
- Drive increasing Community engagement in our Members
- Coordinate Industry Surveys

The role might require up to 40% travel time, most frequently to New York, London, Palo Alto.

PROFILE

We are seeking a charismatic, independent but friendly individual, who takes pride in building communities and loves to be part of one. The position requires close interaction with the Foundation Member organizations and members of the Community, engaging both at developer and executive level.

The ideal candidate will be strong communicator (written and verbal), and will build the necessary community relationships to drive successful projects and campaigns. The candidate be comfortable leading a Community of developers and driving our marketing strategy and execution.

Prior involvement in open source developer communities is required. Expertise and network in Financial Services and capital markets are a plus.

REQUIRED QUALIFICATIONS

- 3+ years of Professional or Community experience in an Open Source Developer Evangelism / Developer Relations
- Leadership / contributions to Open Source communities with relevant participation to Open Source projects, technical / developer blogging network
- Familiarity with the modern Developer ergonomics / DevOps tools
- Public speaking experience
- Must have experience writing compelling and targeted Developer Evangelism content
- Knowledge and understanding of OSS communities governance

DESIRED BUT NOT REQUIRED

- Experience and network in Financial Services / FinTech
- Experience and network in the Collaboration, Messaging and Unified Communications Space
- Past or present Contribution / Membership in a major Open Source project (e.g. Apache, Eclipse, Linux, etc.)
- Past or present experience in Node.js, Electron, Java based open source technologies
- Experience and understanding of Developer Platforms and APIs in the SaaS world
- Experience with Marketing Systems (e.g. Hubspot, TrendKite, WCM/CMS, etc.)

SYMPHONY SOFTWARE FOUNDATION BENEFITS

- Work with a bunch of cool open sourcerers to revolutionize regulated industries through Open Source ;)
- Competitive salary based on experience, skills, and qualifications
- Medical, Dental, and Vision coverage
- 401(K) Plan
- Life / AD&D coverage / Short Term and Long Term Disability coverage
- Employee Assistance Program
- Flexible Spending Account benefits
- Unlimited vacation and sick time